



# COVID-19 PROTOCOLS

**EFFECTIVE NOVEMBER 23, 2020**

## **All Participants:**

- Check-in for each event will be mandatory at the entry to each rink. See home page of website for rink assignment.
- Each ice surface will enter and exit through indicated doors on attached map.
- Rink 1- Enter through main entrance, exit side door in Rink 1
- Rink 2- Enter and exit through main entrance left side
- Rink 3- Enter west side door, exit side door in Rink 3
- Restrooms for each surface are indicated on the attached map. Lobby restrooms are only for Rink 2 participants

## **U6 through U14 Youth Hockey participants (games and practices)**

- Locker rooms will be closed – no use
- Players may enter the facility 10 minutes before their scheduled practice or game and must depart 10 minutes at the end of their ice time
- Hockey bags are not permitted in the facility
- Face masks must be worn in all areas of the rink except the ice surface. They must be worn immediately before and after taking the ice
- Players should come into the facility fully dressed to play and may put skates on in designated areas near the ice surface

## **U16 through Adult participants (games and practices)**

- Locker room use will be limited to 20 minutes before start and end of ice time
- Locker room capacity is 8 players. Players must change in shifts if 2 locker rooms are not available
- Showers are closed. No use
- Face masks must be worn in all areas of the rink except the ice surface. They must be worn immediately before and after taking the ice.
- Team meetings before/after ice times (practice or game) are not permitted

## **Figure Skaters (all ages)**

- Locker room use is restricted.
- Facemasks must be worn while transitioning through the facility, not required on the ice surface

## **Parent/Spectator Protocols - MASKS on at all times**

- Limit 1 parent/guardian per player, no siblings
- 1 parent/guardian may enter the facility 10 minutes prior to the start of the game
- Must sit in the stands at the rink
- No rink side standing at the glass is permitted
- Parent/guardian must exit the facility at the end of the game, no waiting in the lobby or rink area for your player

## **Overtime Bar & Grill**

- Capacity is limited to 50% with no bar seating
- Table service only, patrons are required to order food & beverage to remain in the restaurant
- Enter restaurant through main entrance, exit outside using stairs beside restroom on the second level
- No exit into lobby from the restaurant

**Thank you for helping to keep our facility safe.**

Anyone not adhering to these protocols will be asked to leave the facility.



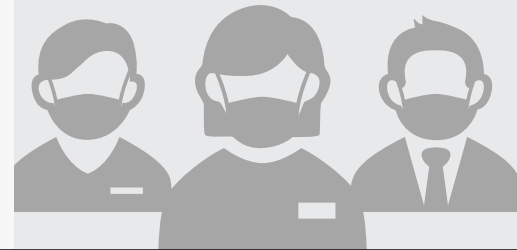
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## GENERAL OPERATING PROTOCOLS

As part of this reopening plan, effective immediately the following procedures will be implemented to promote safety for customers and employees within the facility. If necessary, these policies and procedures will be updated to comply with revised guidelines issued by local, state or federal government mandates or recommendations.

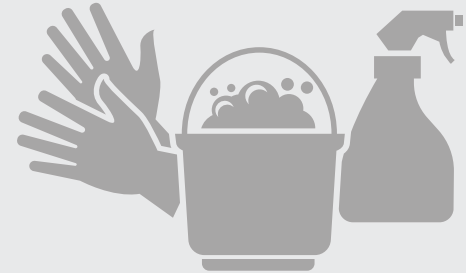
### EMPLOYEES

- Screening and perform symptom-assessment and certify they are not experiencing any COVID symptoms to start shift
- All employees MUST wear gloves and face coverings during their shift
- Employees will maintain 6ft distance from others at all times
- Employees will wash hands hourly and refrain from touching their face
- Employees will be instructed to stay home if they are experiencing any symptoms of COVID-19 or any other illness



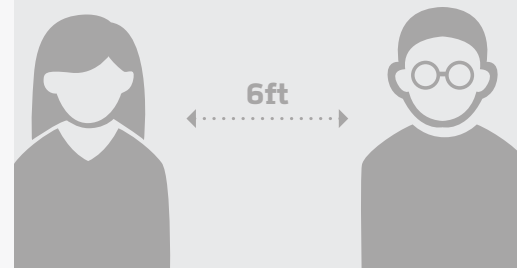
### CLEANING + SANITIZING

- Prior to opening, all areas and surfaces within the rinks and lobbies will be disinfected.
- This sanitization includes all public spaces: lobby, rental skates, floors, doors, bleachers, rink glass and boards, benches and penalty boxes, locker rooms, showers and restrooms.
- Once open to public, staff will be sanitizing high traffic areas and surfaces every 30 minutes.
- Hand sanitization stations will be available in high traffic areas: lobby, restrooms, and restaurant areas.



### PHYSICAL DISTANCING

- Online registration is encouraged for all programs
- Customers will be asked to practice physical distancing by standing at least 6 feet away from others not traveling with them.
- Tables, chairs and benches will be arranged to ensure appropriate distancing.
- Protective shields are installed at point-of-sale areas- skate rental, concession, restaurant order station
- Locker rooms will be marked with stickers to indicate safe distance between players to change. Teams will be given 2 locker rooms



### SIGNAGE

- COVID-19 health warnings posted at the entry asking patrons to stay home if sick and to follow guidelines to stop the spread of disease
- Reminders for physical distancing will be placed at point-of-sale, arena seating and standing areas, locker rooms and in food service areas.





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## COVID PROTOCOL TRAFFIC PLAN EFFECTIVE NOVEMBER 23, 2020

